

# Frequently Asked Questions

## Q. How will I be impacted by this change?

The plans we offer to the West Suburban Health Group members—Direct Care and Select Care—will be discontinued on **June 30th, 2022**. During Dover’s annual open enrollment period, **April 15<sup>th</sup> through May 15<sup>th</sup>, 2022**, you will need to select a new health plan or the West Suburban Health Group will automatically enroll you in the Blue Cross health plan that most closely aligns with your current plan.

## Q. Is Fallon Health going out of business?

No. In keeping with its mission and unique capabilities, Fallon Health has decided to leave the commercial market to begin primarily focusing on providing health insurance coverage, care and services to individuals enrolled in Medicare and Medicaid programs.

## Q. What do I need to do?

We strongly encourage you to review your options and **choose a new health plan during the annual enrollment period April 15<sup>th</sup> through May 15<sup>th</sup>, 2022**.

## Q. If I do not select a new health plan during the annual open enrollment period, what will happen?

If you do not select a new health plan during the annual open enrollment period, **April 15<sup>th</sup> through May 15<sup>th</sup>, 2022**, the West Suburban Health Group will automatically enroll you in the Blue Cross health plan that most closely aligns with your current plan effective July 1, 2022.

Fallon Select Benchmark to BCBS Benchmark (HMO Blue NE)  
Fallon Direct Benchmark to BCBS Benchmark Select (HMO Blue Select)  
Fallon Select HSAQ to BCBS HSAQ (HMO Blue NE)  
Fallon Direct HSAQ to BCBS HSAQ (HMO Blue NE)

## Q. Where can I learn more about my benefit options?

You can find more information about your medical plan options in the 2022 Open enrollment materials, by attending the Fallon Q & A, or on-line at [doverma.gov](http://doverma.gov)